



SEPTEMBER 2022
HEALTH FACTSHEET



Photo: Teddy Bear Hospital in TRC Borici

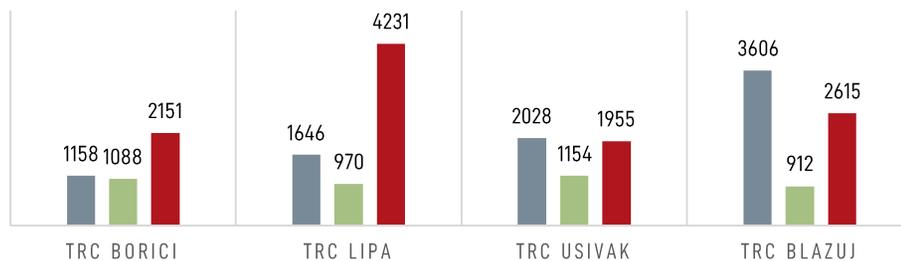


1. KEY HIGHLIGHTS & MONTHLY TRENDS

- ❖ DRC has ensured **8.438 medical examinations** and **4.124 medical interventions** in September 2022. Alongside this, there were **10.952 PoCs medically attended directly by DRC staff** inside TRCs in Bosnia & Herzegovina. Moreover, DRC facilitated **2.028 pediatric examinations & interventions** within two pediatric units in TRCs Usivak and Borici.
- ❖ DRC has facilitated **14 referrals towards PHCs** and **36 referrals towards SHCs** for specialized healthcare and diagnostics. Moreover, **7 PoCs were hospitalized** in healthcare facilities.
- ❖ As a part of DRCs COVID-19 response, **PHC medical teams performed 6.446 medical screenings** in four reception centers. Furthermore, **115 PoCs were tested for COVID-19 using Rapid Antigen tests**, all of which came back negative.

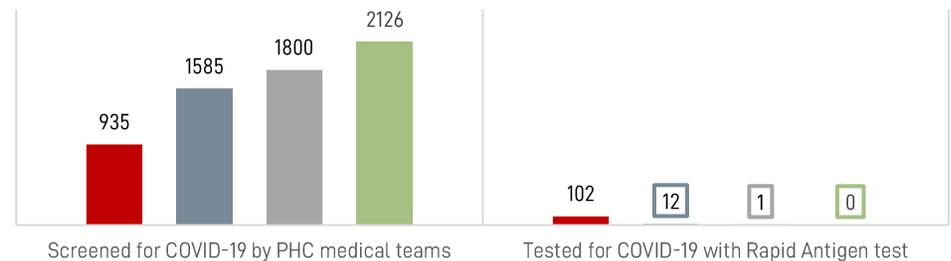
DRCs HEALTH RESPONSE INSIDE TEMPORARY RECEPTION CENTERS

■ Medical Examinations ■ Medical Interventions ■ Medically Attended

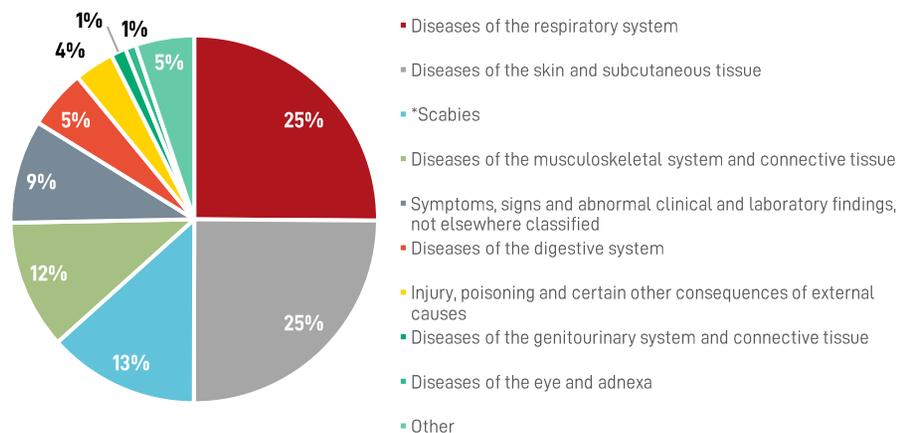


DRCs COVID-19 RESPONSE INSIDE TEMPORARY RECEPTION CENTERS

■ TRC Borici ■ TRC Lipa ■ TRC Usivak ■ TRC Blazuj



CLASSIFICATION OF MOST FREQUENT DISEASES AND HEALTH RELATED PROBLEMS



OBSERVATIONS

- 🏥 Number of medical examinations have remained similar to August 2022, which corresponds to similar number of PoCs residing inside the centers and high turnover. There is a subsequent incidence increase among some morbidities, following the expected seasonal trend.
- 🏥 Highest incidence increase was recorded for respiratory diseases, of up to 32% in comparison to August 2022, in line with expected seasonal increase. Additionally, incidence of digestive disorders has decreased in 37%, as well as injuries of up to 45%. However, incidence of Scabies continues to increase, up to 25% in comparison to August 2022, reaching the 212% increase in Q3 in comparison to Q2 2022
- 🏥 When it comes to referrals for specialized health care and diagnostics, namely PHC referrals were for laboratory services and Dentistry (in USC). Moreover, SHC referrals were for specialist examination, namely orthopedic and general surgeons attending accidental injuries.
- 🏥 Hospitalizations were mainly due to trauma and acute conditions needing immediate medical aid.

2. HEALTH RESPONSE

- ❖ To stress the importance of DRC's Health Response inside and outside of TRCs, DRC has developed a tool to track incoming inquiries and referrals to enhance DRCs' service provision and the quality of the response, enabling informed programme adjustments. Most of the referrals and inquiries were received inside of TRCs (98%).
- ❖ **DRC has successfully addressed 5.035 incoming health related inquires/referrals** received from other organizations in September 2022.

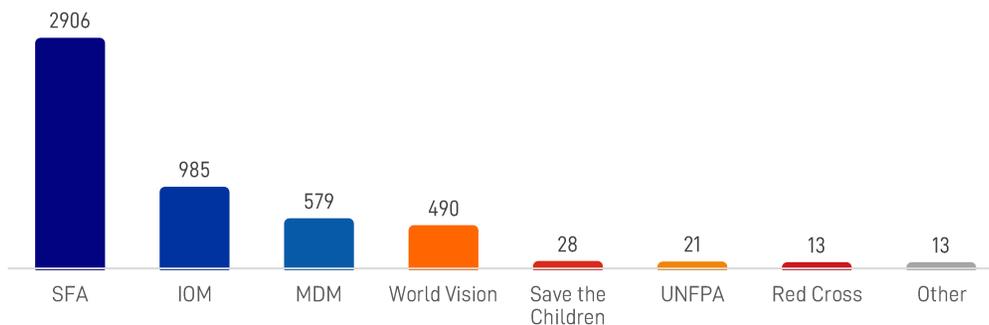
INCOMING INQUIRIES AND REFERRALS

4.959
Incoming healthcare referrals

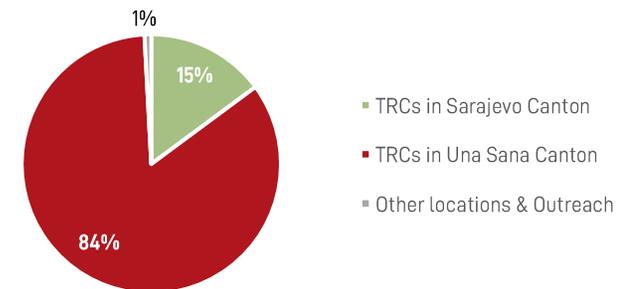
19
Health related expertise provided

57
Pediatric health expertise provided

HEALTH INQUIRIES/REFERRALS RECEIVED FROM:



INCOMING HEALTH INQUIRIES AND REFERRALS: TRCs & OUTREACH



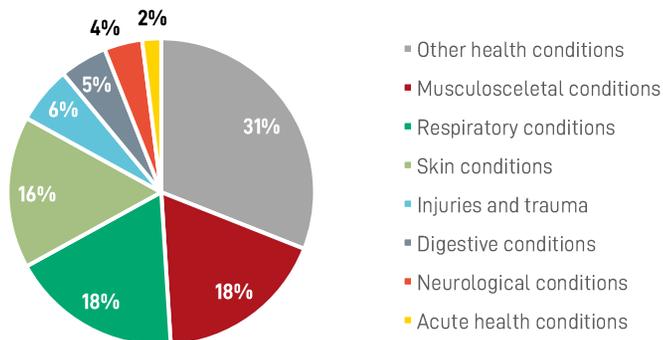
DRC ASSISTANCES & REFERRALS IN OUT-OF-SITE AREAS

422
Basic medical assistance provided

34
Different locations

128
Referrals for further support

HEALTH CONCERNS IN OUT-OF-SITE LOCATIONS



OBSERVATIONS

- 🏠 Number of medical assistances in out-of-site locations have remained similar to August 2022, which corresponds to continuation of higher number of new arrivals and PoCs spending more time in informal settlements.
- 🏠 There have been no significant change in reported health conditions, with exemption of reported respiratory diseases and injuries, which clearly corresponds to colder weather and the fact that individuals residing in these locations are constantly on the move.

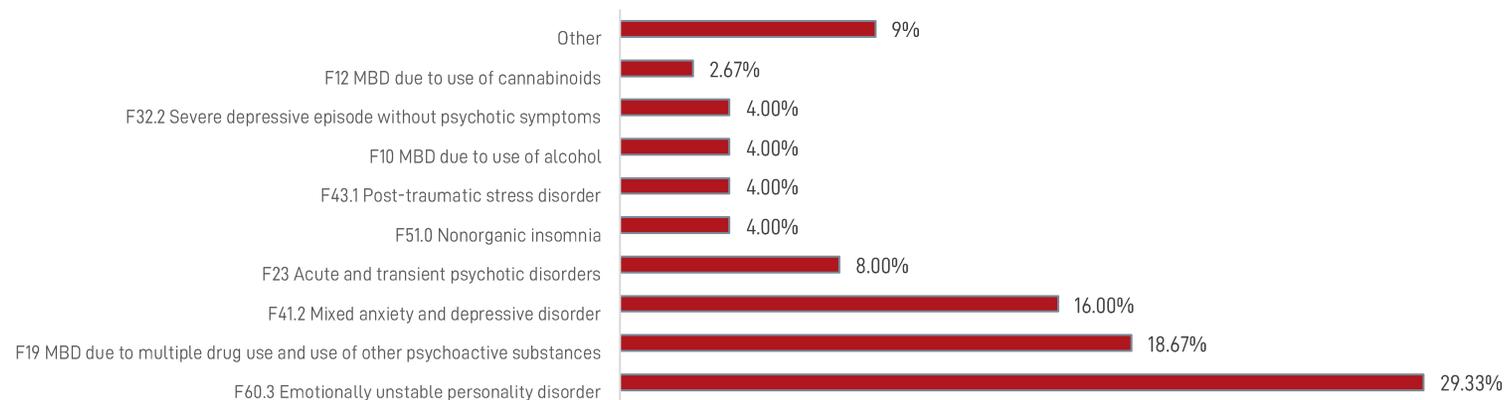


3. MENTAL HEALTH & PSYCHOSOCIAL SUPPORT

Médecins du Monde - MDM

- ❖ During September, MDM, assisted 574 new direct beneficiaries (538 adults, 36 children) residing in TRCs in Una- Sana Canton and Canton Sarajevo. A total of 274 individual psychological counselling sessions were conducted. In addition, group empowerment and psychoeducational sessions were organized in TRCs for a total of 1084 participants.
- ❖ Furthermore, Psychoeducational group sessions included topics of: Depression and Symptoms of Depression, Mental Health Awareness, Communication Skills, Emotional Awareness, Stress management and Prevention of substance use. Additionally, empowerment group sessions included activities related to Self-Awareness through creative techniques, Harm Reduction, Self-improvement, and Relaxation techniques.
- ❖ MDM Psychiatric Specialists provided regular psychiatric consultations and follow up available to all beneficiaries in SC (TRC Blažuj, TRC Ušivak) and USC (TRC Lipa and TRC Borići). Total of 99 psychiatric care consultations were conducted for 73 individuals (6 female beneficiaries, 67 male beneficiaries).

MOST FREQUENT PSYCHIATRIC DIAGNOSIS



Red Cross

- ❖ Red Cross Teams, supported by DRC through ECHO funding, have been operational in out-of-site locations (Tuzla, Goražde, Bosanski Petrovac and in Sarajevo Canton). Red Cross teams **assisted a total of 2.905 PoCs** (2.504 adult men, 102 adult women, 38 girls and 250 boys). Red Cross teams provided **1.387 Psychological First Aid (PFA) consultations**, with **125 MHPSS consultations done by psychologist**. Moreover, **4.510 First Aid assistances** (for PoCs with muscle pain and cramps, blisters, wounds, etc.) were provided, with **179 medical consultations** performed by medical doctors.

4. THEMATIC FOCUS – TEDDY BEAR HOSPITAL

- ❖ The "Teddy-bear Hospital" project is a great way to help children overcome their fears and build a sense of friendship and trust with the medical staff. Based on the long-term experience of volunteers from International Federation of Medical Students associations - IFMSA, who have been implementing this project for years in most European countries. This is an excellent way to support public health, and above all to improve children's assumptions on medical staff and healthcare in general
- ❖ In collaboration with local branch of IFMSA – BoHeMSA, DRC have begun the project implementation in family TRCs across BiH. Target group for the project are children of preschool and early school age (3-12 years old) accommodated in temporary reception center (TRC) Usivak in Sarajevo and Borici in Bihac.
- ❖ The primary goals of this activity is for children to overcome the fear of doctors and hospitals by providing a pleasant and educational experience, through animation and creativity, teaching children on the importance and necessity of maintaining personal hygiene in order to preserve health. Moreover, medical students working in the hospital become comfortable in work with children, as well as with people on the move. Additionally, "Teddy-bear Hospital" will prepare children for the upcoming pre-school examinations and vaccinations (according to the immunization calendar) which started in September (as a part of pediatric component of DRC's health programme).
- ❖ The idea of the project is to free children from fear of doctors and the hospital environment through a game of simple rules. The project is based on children's imagination, and the principle is as follows:
 - Children play the role of parents of sick teddy-bear, and medical students play the role of doctors who need to cure the sick teddy-bear.
 - When explaining the teddy-bear health concerns, children have the opportunity to let their imaginations run free. Most often, it will be about health concerns children had themselves.
 - In all examinations, diagnostics and decisions, the student and the child participate equally.
 - The child should be allowed to listen to his teddy-bear with a stethoscope, bandage his leg/arm, etc., and also be dressed as a doctor by using mask, white-coat, gloves...
 - The most important thing is to establish adequate communication with the child and allow him to feel comfortable during his stay in the teddy-bear hospital, which would establish a solid relationship between the doctor/student and the child, based on trust and openness.
 - During the conversation, in addition to the teddy-bear's health concerns, the student will also include topics related to personal hygiene, healthy diet, and in this way the child will pay attention to his health and develop a sense of responsibility.
- ❖ Following the good reception "Teddy-bear hospital" had among the children accommodated in TRC Borici and TRC Usivak, as well as positive experience medical students gain from this activity, project is planned to further grow and be implemented for the local population in upcoming period.

Health Care Services are an integral part of the Danish Refugee Council's humanitarian assistance to migrants, refugees and asylum-seekers in BiH. DRC teams ensure timely access to primary and secondary health care, nursing care, medical escorting and health education. Additionally, in cooperation with relevant public health institutions, DRC ensures sanitary-epidemiological monitoring and infection-prevention and control measures, including the measures for preventing the spread of COVID-19 infection (medical screenings, testing, isolation and vaccination). The response complements the DRC health and protection program implemented in all reception facilities and in out-of-site locations in Bosnia and Herzegovina.

CONTACT

Hector Carpintero, Country Director

hector.carpintero@drc.ngo

<https://drc.ngo/our-work/where-we-work/europe/bosnia-and-herzegovina/>